



HOUSE OF COMMONS

LONDON SW1A 0AA

Mr Paul Butler
Managing Director
South East Water
Rocfort Road
Snodland
Kent
ME6 5AH

Our Ref: HM/FM/362

6 March 2018

Dear Mr Butler,

Re: Water Supply Issues

A large number of my constituents have now been without water for several days due to a number of burst pipes following the extreme cold weather we recently experienced.

I note from the stakeholder bulletins that have been sent out by South East Water that you are working to deal with the burst pipes as quickly as possible. However, I would be grateful if you could provide the following information for my constituency:

- Which parishes and towns have been impacted by loss of water supplies?
- How many homes were without water and for how long?
- How many homes are still awaiting re-connection to services?
- How long will it take for all homes and businesses to be re-connected?
- What action has been taken to get temporary water supplies to affected households?
- What action has been taken to support vulnerable residents?
- What action can be taken to protect mains water supplies from similar events in the future?

I look forward to hearing from you at the earliest opportunity.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Huw Merriman'. The signature is stylized with large, rounded letters and a long, sweeping underline that extends to the right.

Huw Merriman
Member of Parliament for Bexhill and Battle